



# Cleaning



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## The **DERICHEBOURG** Group

- Present in more than 30 countries on 4 continents
  - More than 300 installations
  - More than 54,000 associates
  - €3.7 billion in sales in 2006
  - More than 20,000 clients
  - Listed on Euronext Paris
- 



# Derichebourg, a major corporate and community services operator

The Derichebourg Group is a major international corporate and community services operator. Present in more than 30 countries on 4 continents, the Derichebourg Group has more than 54,000 associates. It offers a very wide range of services organised in 3 complementary business areas:

### Corporate services

#### (Derichebourg Multiservices):

Reception and related services, aeronautics, energy, temporary staffing, materials handling, sanitation, safety and security.

### Environmental services

#### (Derichebourg Environment):

Recycling and reuse of end-of-life products and salvaged materials, management of household and industrial waste and urban sanitation.

### Airport Assistance (Servisair):

Stopover assistance, cargo, airport passenger services, airport infrastructure services, fuel management and runway materials maintenance.

#### DERICHEBOURG ICS Multiservices

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UNITED KINGDOM

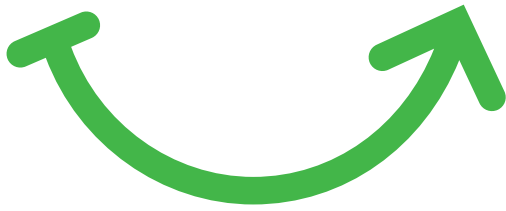
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# Multi-sector expertise that sets the standard

We have been working in all industrial and tertiary sectors, both public and private, for 35 years and today we have unanimously recognised multi-sector expertise in services related to cleaning, general administration and maintenance.

## CLEAN ROOMS

Actions that respect good practices (BFL and GLP), AFNOR and FDA standards. Specific methods for ultra-clean environments. Decontamination systems. Specific checks.

## HEALTH

Responses to the legislative and standards aspects of common areas, including the operating theatre. Participation in the fight against nosocomial infections. Associated services (meal distribution, linen treatment...).

## AGRI-FOOD

Food safety actions for hygiene beyond reproach: procedures (foam, nebulisation...) and bacteriological controls in HACCP practices. Legislative and environmental compliance.

## HOTEL AND CATERING INDUSTRY

Incorporation into the facility's operation (discretion, courtesy, sense of detail). Adaptation to variations in weekly and seasonal business. Associated services (rooms, linens).

## INDUSTRY, WORKSHOP, JOB SITE

Incorporation into processes and manufacturing constraints. MASE certification. Petrochemistry: IUC qualification. Consideration of the impact of the service (image, cost), Safety and environmental aspects. Procedures: ultra high pressure, cryogenics, ultrasound...

## POWER GENERATION

CEFRI-E certified. Strict application of procedures and self-auditing of personnel. Safety of workers, radiation protection (dosimetric monitoring).

## TERTIARY OPERATIONS

Anticipation of needs and ongoing adaptation. Quality of services based on communication and proximity to the client, strong proposals and responsiveness.

## PUBLIC ESTABLISHMENTS

Selection criteria on diligent behaviour and the image of agents. Ability to incorporate into the movement of people. Adaptation to organisations and to variations in workloads.

## PASSENGER TRANSPORTATION (UNDERGROUND, BUS, TRAIN, AIRPLANE...)

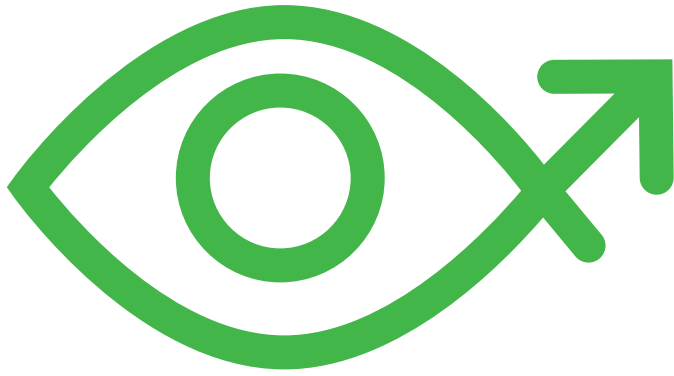
Service based on the ability to mobilise teams, methodology, speed of execution. Management of large variations in the workload; ability to adapt to the unexpected (delays, additions).

## BUSINESS ACTIVITIES

Mobilisation of teams in very short time frames (before stores open). Ability to industrialise processes, integrate into the image of the premises and respond to the unexpected.

## PUBLIC LAND

Mechanisation of interventions. Complementary services (trolleys and caddies, advertising signs...). Specific organisation of teams (rounds, floating staff) for maintenance of parking lots, road systems, street furniture, tolls, etc.



## CERTIFICATIONS AND QUALIFICATIONS

- ISO 14001 for industrial environments
- C.E.F.R.I. - E (Ionising radiation)
- M.A.S.E.
- U.I.C. (French Chemical Industries Association)
- Member of F.E.P.

# A F U L L R A N G E

## From the simplest actions to the most technical missions

Sanitation is a necessity and a priority for all supervisors of private and public, industrial and commercial establishments.

The technical know-how and culture of service shared by all our associates means that we can guarantee the best service levels.

- Cleanup of premises and industrial and tertiary equipment
- Passenger transportation: interior cabin cleaning, secure cleans, exterior aircraft washing, toilet and Water services; interior train cleans, litterpicking, exterior train washes, graffiti removal, underframe cleaning...
- Interior and exterior glass, signs and blinds
- Special projects: façade cleaning, soil treatment, sandblasting...
- Disinfection, rodent control, disinfestations
- Ultra-cleanliness, decontamination
- Management of ongoing waste
- Management of industrial waste





# O F S E R V I C E S

## From cleanup to reuse of waste

Through its Environment business area, Derichebourg offers a range of services that round out its sanitation offering: waste collection, recycling and reuse (common industrial waste, end-of-life capital equipment and consumer products, salvaged materials...). Derichebourg has a powerful industrial and logistics tool incorporating all stages in the reuse of waste.





# Derichebourg, a benchmark player in sanitation business lines

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- 250 installations in Europe, including 180 in France
  - 15,000 private and public clients
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A major player in the sanitation markets, Derichebourg offers a complete range of services in France and Europe. The quality of its services is based on strict methodologies and exceptional human resources and techniques. Derichebourg Sanitation has earned the trust of a number of prestigious donors from the private and public sectors.

